

Name	Client Oriented Scale of Improvement (COSI)
Purpose:	COSI aims to document the client's needs and goals for hearing rehabilitation and to show progress over time
Short description:	The Client Oriented Scale of Improvement (COSI) is a clinical tool developed by NAL for outcomes measurement. It is an assessment questionnaire for clinicians to use, which allows them to document their client's goals/needs, and measures improvements in hearing ability. In the first phase the patient identifies listening situations that he/she would like to have improved with new amplification. In the second phase, after the hearing aid(s) is/are fit, the change in hearing function for the identified listening situation is recorded. This change is noted descriptively among five choices ranging from "worse" to "much better." At this time the patient is also asked to note his or her final hearing ability.
Academic area/skills:	Hearing rehabilitation
Target group:	Adults with hearing aids
Survey method:	Individual
Standardization:	No
Adapted/non-adapted to Norwegian conditions:	Adapted in Norwegian by Vasiliki Diamanti, Oslo SPeLL (Oslo Special Education and Learning Lab), University of Oslo and Guri Engernes Nielsen, Dept. of Special Needs Education, University of Oslo
Published:	English version: 1987 Norwegian version: 2021
Author:	Developed by National Acoustic laboratory in Australia
User groups/user qualifications:	Audiologist